



CONFIDENT FRONTLINE LEADER PROGRAM

A leadership program for today's frontline leaders to become tomorrow's operations managers.

Most frontline (FL) leaders do not have the right skill set to lead teams, coach individuals and to get the best out of their teams. Outstanding operators have become helpless leaders overnight by being promoted as FL leaders. Now help them to become tomorrow's confident operations managers.

BECOMING A CONFIDENT FRONTLINE LEADER

MATURITY	FOCUS	IMPACT
CONFIDENT	Future Ops Manager	x10
CONVINCED	Convinced they can lead teams	x5
HOPEFUL	Able to manage teams	x3
DOUBTFUL	Unsure how to manage teams	x1
HELPLESS	Unable to manage teams	<0

Pollen Academy's Confident Frontline Leader Program is specifically designed for frontline leaders in manufacturing companies to:



Develop their own teams through coaching.



Be able to hold team members accountable to deliver



Connect with their teams through compassion and empathy



Confidently drive change dealing with ambiguity



Be courageous to provide timely feedback to individuals

PROGRAM FORMAT

- Small groups (6-8max)
- Mix of face-to-face, individual coaching and peer-to-peer learning.
- Three skills developed for each attribute; Clarity, Courage and Compassion
- Before and after assessments to objectively measure growth
- Personalised developmental plan
- Debrief with line manager

OUR TRAINERS



ASHLEY DARLEY
DIRECTOR – POLLEN ACADEMY

Ashley Darley is an accomplished FMCG business transformation leader with a passion for developing people and delivering tangible, swift results.

Currently found running the Pollen Academy and leading the Real Pet Food Company through a business Transformation.

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ISHAN GALAPATHY

Ishan Galapathy is an Operational Excellence expert with two decades of experience helping companies such as Kellogg's and Arnott's.

An author, speaker and trainer, he is now passionately helping business owners and leaders to get more from their businesses than thought possible.

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